

**2026 AMS post audit implementation plan (PIAP)  
Declarations**

Recommendation reference	Non-compliance / Controls improvement (Rating / Licence obligation reference number & licence obligation / Details of noncompliance or inadequacy of controls)	Auditor's Recommendation	Action proposed to be taken by licensee	Responsible person(s)	Target completion date
1/2025	<p><b>B3</b></p> <p><u>5. Asset operations</u> 5.6 <i>Staff resources are adequate and staff receive training commensurate with their responsibilities</i></p> <p>One of the power stations under review was observed to have 17.5% of contract staff with overdue mandatory training. There was no indication that this matter had been recognised and either addressed or escalated in a timely manner.</p>	<p>Synergy implement improvements to its:</p> <ul style="list-style-type: none"> <li>Contract management activities to ensure that all aspects of contractor training responsibilities are being met.</li> <li>Monthly dashboard reporting of training performance metrics across all generation assets.</li> </ul>	<p>Synergy will:</p> <ol style="list-style-type: none"> <li>Expand the site monthly leadership meeting agenda to include oversight of mandatory training compliance. This will be measured and evidenced through meeting agendas and meeting minutes and via monthly performance reporting. This will provide leadership with greater oversight of mandatory training compliance and enable timely action and escalation via contractual provisions where issues are identified.</li> <li>Undertake a review of the contractor's mandatory training matrix to ensure it aligns with Synergy expectations and contractual requirements. Should there be any gaps in the matrix this will be addressed with the contractor.</li> <li>Liaise with the contracted third party to gain access to weekly mandatory training dashboard reports. This will enable greater real-time monitoring of mandatory training compliance and early escalation of issues via contractual provisions.</li> </ol>	<ol style="list-style-type: none"> <li>Mustafiz Rahman (Synergy Owner's Representative).</li> <li>Salem Talib (Manager, Process Safety and Asset Management).</li> <li>Mustafiz Rahman (Synergy Owner's Representative).</li> </ol>	<ol style="list-style-type: none"> <li>April 30, 2026</li> <li>August 31, 2026</li> <li>April 30, 2026</li> </ol>