



Notice

10 October 2025

Shell Energy

Decision to renew electricity retail licence

The Economic Regulation Authority has approved the renewal of electricity retail licence ERL15, held by Shell Energy Retail Pty Ltd, for a period of 15 years from 15 October 2025 to 14 October 2040.

ERL15 authorises Shell Energy to sell electricity to large use customers in the South West Interconnected System.¹ Shell Energy does not sell electricity to residential customers.

On 12 August 2025, the ERA published the renewal application for [public comment](#). No submissions were received.

The ERA's decision and ERL15 are available on the [ERA's website](#).

Further information

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¹ A large use customer consumes more than 160 megawatt hours of electricity per year.