



# Notice

15 May 2026

## Perth Energy Pty Ltd

### 2025 performance audit

The Economic Regulation Authority has published the 2025 performance audit report and the post-audit implementation plan for [Perth Energy Pty Ltd's](#) gas trading licence GTL12.

Perth Energy is a subsidiary of AGL Energy Pty Ltd and uses GTL12 to retail gas to small-use customers on ATCO Gas Australia's network.<sup>1</sup> Currently, Perth Energy supplies 518 business customers and no residential customers.

#### The ERA's decision

The ERA considers that Perth Energy has achieved a high level of compliance with its licence.

The ERA has decided to increase the audit period to 48 months. The next audit will cover the period 1 December 2025 to 30 November 2029.

#### Audit findings

The audit of the 202 obligations applicable to Perth Energy's licence found one non-compliance and no control deficiencies.

The non-compliance was because Perth Energy's estimated bills did not inform customers of their rights related to those estimates, such as the reason for the estimation.

The auditor made one recommendation to address the non-compliance, which was implemented by Perth Energy in April 2026.

#### Further information

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<sup>1</sup> A 'small use customer' is a customer who consumes less than 1 terajoule of gas per year. A retailer does not require a gas trading licence to supply customers who consume more than 1 terajoule per year.