



Notice

27 November 2025

Gascoyne Water Co-operative Ltd

2025 asset management system review

The Economic Regulation Authority has published the 2025 asset management system review report and the post-review implementation plan for [Gascoyne Water Co-operative Ltd's](#) water services licence WL38.

Gascoyne Water is a co-operative that supplies irrigation water services to local growers and non-potable water to community lifestyle blocks in the Carnarvon area.

The ERA's decision

The ERA considers that Gascoyne Water has an effective asset management system, but there is room for improvement, and has decided to maintain the review period at 36 months. The next review will cover the period 1 May 2025 to 30 April 2028, with the report due by 31 August 2028.

Areas of special focus

The ERA nominated 15 of the 58 asset management effectiveness criteria for special focus in the areas of asset operations, asset maintenance, risk management, environmental analysis, and asset creation and acquisition.

Review findings

The auditor rated 14 of the 58 effectiveness criteria deficient. The deficiencies were:

- A review and update of the asset management plan was overdue. The last update was in August 2021.
- Project management should be strengthened for new infrastructure projects.
- Asset registers need to be updated and consolidated in the LogiQC Quality Management System.¹
- There was no annual testing of the contingency plan for emergencies.
- A review and update of the financial and capital expenditure plan was overdue.

The auditor made six recommendations to address the deficiencies. The post-review implementation plan states that Gascoyne Water will address the recommendations by February 2026.

¹ Gascoyne Water uses the LogiQC system for asset management, document control, records management, maintenance and repairs tracking, incident reporting, risk management and regulatory compliance.

The ERA's assessment of the review findings

The auditor found that the water supply scheme operates reliably and provides a good level of service to cooperative members and customers.

Staff are updating LogiQC to improve compliance and reporting, replacing the spreadsheets that previously managed the asset management system, including financial and capital expenditure plans.

During the review period, Gascoyne Water completed a significant project that improved its water infrastructure. The Gascoyne Irrigation System Augmentation and Modernisation (GISAM) project modernised key parts of its water network. Although the project was the cause of the increase in asset management system deficiencies compared to the previous review, the project has now been completed. The deficiencies were because the GISAM project experienced delivery issues, which contributed to it exceeding its budget, and Gascoyne Water needs to update the asset management system to include the new assets that were installed.

While Gascoyne Water has improved its infrastructure and asset management system during the review period through the GISAM project and implementation of the LogiQC system, there is room for improvement, particularly in managing new infrastructure projects. The auditor has recommended that Gascoyne Water engage appropriately skilled resources to manage the development and delivery of future projects, including more effective contract management. Gascoyne Water has advised that it has no major asset creation projects planned, but it has appointed new staff and board members with relevant experience to deliver such projects in the future.

Based on these findings, the ERA has decided to maintain the review period at 36 months.

Further information

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