



23 May 2025

Electricity Code Consultative Committee
Economic Regulation Authority
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Draft decision – Amendments to the *Code of Conduct for the Supply of Electricity to Small Use Customers 2022*

Alinta Energy is pleased to comment on the ERA's draft decision and proposed amendments to the Electricity Code.

We agree with the ERA's decision to accept 12 of the 13 draft recommendations proposed by the Electricity Code Consultative Committee in its draft review report.

We also fully support the ERA's proposed amendments to the life support equipment address registration and review processes, which will streamline registration across metropolitan and regional areas and simplify periodic renewals.

Specifically, with respect to small business customers, we support new clause 85(1A), which will reduce the current annual life support confirmation requirement to once every three years. The existing obligations are burdensome and unnecessary, particularly for hospital, hospice and aged care facilities where patient use of life support equipment is on-going.

We also support the minor amendment to clause 86(8), which will ensure that a retailer is able to retain a customer on their life support register if they 'have reason to believe' that life support equipment is in continued use at the supply address. This is particularly relevant where a customer fails to return their confirmation in a timely manner. This simple change will alleviate significant stress on both retailers, who are currently required to deregister a customer who doesn't return their confirmation within the regulated timeframes, and customers alike.

Please contact me directly if you have any questions regarding our comments.

Yours sincerely

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