



5 May 2025

Electricity Code of Conduct review 2024

Consultation on draft decision

The Economic Regulation Authority has referred proposed amendments to the *Code of Conduct for the Supply of Electricity to Small Use Customers 2022* to the Electricity Code Consultative Committee (ECCC) for feedback. We are pleased to invite submissions from stakeholders on the ERA's draft decision.

The ERA has proposed amendments to address the ECCC's 13 recommendations in our December 2024 [Final Review Report](#). Most of the amendments seek to reduce the administrative burden on businesses while improving outcomes for customers. The draft decision deviates from the ECCC's recommendations by:

- Proposing no amendment to the calculation of bill estimates (ECCC recommendation four).
- Broadening the ECCC's recommendations to simplify customer access to the Life Support Equipment provisions and standardise requirements across metropolitan and regional areas (ECCC recommendations six and seven).

The ECCC will review stakeholder submissions and formulate its final advice to the ERA for consideration ahead of the final decision.

Invitation for submissions

Submissions addressed to Sara O'Connor, ECCC Chair are due by 4:00 pm (WST) Friday, 23 May 2025. Late submissions will not be considered.

Submissions should be lodged online using the form on the website www.erawa.com.au/consultation.

Further information

For general queries please contact (08) 6557 7900.

For media inquiries please contact 0428 859 826.