



Economic Regulation Authority

WESTERN AUSTRALIA

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## NOTICE

### **WorleyParsons Asset Management Pty Ltd & Esperance Power Station Pty Ltd's Customer Service Charter Reviewed**

The Economic Regulation Authority has received a copy of WorleyParsons Asset Management's revised Customer Service Charter for the supply of gas to residential and small business customers. The charter was revised in response to a review of the charter undertaken by WorleyParsons Asset Management.

As a result of the revisions, the charter now also applies to customers of Esperance Power Station. Esperance Power Station operates the distribution network used to distribute gas on behalf of WorleyParsons Asset Management to their customers.

Under its licence, WorleyParsons Asset Management is required to review its charter at least once every 36 months and submit the results to the Authority for review. The Authority has no role in approving or reviewing WorleyParsons Asset Management's review process or revised charter.

A copy of the revised charter is available on the Authority's [website](#).

For further information contact:

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