



Economic Regulation Authority

WESTERN AUSTRALIA

Level 6 Governor Stirling Tower  
197 St Georges Terrace  
Perth Western Australia 6000

PO Box 8469  
PERTH Business Centre  
Western Australia 6849

Telephone: 61 8 9213 1900  
Facsimile: 61 8 9213 1999  
Website: [www.erawa.com.au](http://www.erawa.com.au)

*Promoting fair prices, quality services & choice*

## NOTICE

### Perth Energy Customer Service Charter

The Economic Regulation Authority has received a copy of Perth Energy's Customer Service Charter for the supply of gas to small use customers.

A copy of Perth Energy's charter is available on the Authority's [website](#).

For further information contact:

#### General Enquiries

Lanie Chopping  
Assistant Director, Customer Protection  
Ph: 61 8 9213 1900  
Fax: 61 8 9213 1999

#### Media Enquiries

Ms Sue McKenna  
Ms Joanne Fowler  
The Communications Branch Pty Ltd  
Ph: 61 8 9472 4411  
Mb: 0424 196 771 (Sue McKenna)  
0408 878 817 (Joanne Fowler)

LYNDON ROWE  
CHAIRMAN

12 May 2010