



Economic Regulation Authority

 WESTERN AUSTRALIA

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Promoting fair prices, quality services and choice.

NOTICE

Alinta Sales' Customer Service Charter Reviewed

The Economic Regulation Authority has received a copy of Alinta Sales' revised Customer Service Charter for the supply of gas to residential and small business customers. The charter was revised in response to a review of the charter undertaken by Alinta Sales.

Under its licence, Alinta Sales is required to review its charter at least once every 36 months and submit the results to the Authority for review. The Authority has no role in approving or reviewing Alinta Sales' review process or revised charter.

A copy of Alinta Sales' revised charter is available on the Authority's [web site](#).

For further information contact:

General Enquiries

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