



Economic Regulation Authority

 WESTERN AUSTRALIA

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*Promoting fair prices, quality services and choice.*

## NOTICE

### Receipt of Origin Energy Retail Ltd's Customer Service Charter

The Economic Regulation Authority has received Origin Energy's initial Customer Service Charter and is satisfied that it meets all relevant regulatory and licence requirements.

A copy of the charter is available on the Authority's [web site](#).

Origin Energy must undertake a full review of its charter at least once every 36 months and submit the results to the Authority for review. The company is due to submit its charter for a full review before 20 February 2012.

For further information contact:

#### General Enquiries

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