



Notice

12 February 2021

Amendments to the Western Australian gas retail market scheme

Decision

On 6 November 2020, the Economic Regulation Authority received an application from the Australian Energy Market Operator (AEMO) to amend the Western Australian gas retail market scheme:

- IN003/20W – Add transactions to exchange customer contact details
- IN002/15W – Add transactions to exchange information on meter disconnection
- IN010/20W and IN009/19W – Update transactions to exchange information on meter status.

In accordance with section 11ZOM(a) of the *Energy Coordination Act 1994* (WA), the ERA has approved the scheme amendments IN003/20W, IN002/15W, IN010/20W and IN009/19W as submitted by AEMO.

These amendments will automate the current process of manually exchanging information between a retailer and the network operator in instances where customer contact information is required to conduct site works or process meter disconnections. This will result in shorter service times and improved service quality for Western Australian gas customers.

To make its decision, the ERA considered whether the proposed amendments complied with the requirements stipulated in the *Energy Coordination Act 1994* (WA) and the Retail Market Procedures (WA). The reasons for the ERA's decision are available on the ERA [website](#).

These amendments will take effect on a date specified by the ERA in the *Western Australian Government Gazette*.

Further information

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