



Notice

20 July 2020

Blue Star Energy Pty Ltd

2020 performance audit

The Economic Regulation Authority has published the 2020 [performance audit report](#) and the [post-audit implementation plan](#) for Blue Star Energy Pty Ltd's electricity retail licence ERL22.

ERL22 authorises Blue Star to sell electricity to large use customers on the South West Interconnected System.¹

The ERA's decision

The ERA considers that Blue Star has achieved a high level of compliance with its licence.

The ERA has decided to maintain the audit period at 48 months. The next audit will cover the period 1 March 2020 to 28 February 2024, with the report due by 31 May 2024.

Background to the ERA's decision

Audit ratings

The auditor assessed 69 licence obligations applicable to Blue Star's licence and found:

- 25 were rated A1 (adequate controls, compliant).
- Five were rated B2 (generally adequate controls, non-compliant – minor effect on customers).
- 39 were rated NP/NR (controls rating not performed, not rated for compliance due to lack of relevant activity).

The audit found five non-compliances, which were all minor administrative issues unlikely to affect Blue Star's customers and with minimal effect on third parties.

Audit recommendations

The auditor made three recommendations to address the non-compliances.²

¹ A large-use customer consumes more than 160 megawatt hours of electricity per year.

² The auditor made one recommendation that covers obligations 53, 451 and 454.

The post-audit implementation plan shows that the recommendations were addressed after the audit period.

Further information

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