



Notice

17 July 2020

Review of Western Power's Model Service Level Agreement

Publication of submissions and extension of time for final findings

The Economic Regulation Authority has received [three submissions](#) in response to its draft findings on Western Power's proposed updated model service level agreement.

The ERA is currently considering the submissions and will publish its final findings by 31 August 2020.

Western Power's model service level agreement is required under the *Electricity Industry (Metering) Code 2012*. It details the metering services that Western Power must provide and the terms and conditions it must offer, including applicable charges.

This extension of the current deadline of 28 July 2020 is made under section 6.13(2) of the Metering Code.

Further information

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