



Notice

16 June 2020

Gas Compliance Reporting Manual 2020

The Economic Regulation Authority has published an amended Gas Compliance Reporting Manual for licensees who supply gas to small use customers.

The amended manual reflects changes made to the [Gas Marketing Code of Conduct](#) and the [Compendium of Gas Customer Licence Obligations](#) that came into effect on 1 January 2020.

Amendments have also been made to improve the presentation and clarity of the manual:

- [Gas Compliance Reporting Manual 2020 \(clean version\)](#)
- [Gas Compliance Reporting Manual 2020 \(marked-up version\)](#)

The ERA publishes the manual to provide:

- A consolidated list of the compliance obligations relevant to all gas licensees.
- Categorisation of licence conditions to assist with reporting obligations.
- A self-assessment framework to assist licensees to achieve compliance with licence conditions and report non-compliances to the ERA.
- The format of the reports that licensees must provide to the ERA and the timing of these reports.

Licensees are encouraged to review the changes to the manual and the licence obligations applying to their licence type.

Further information

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