



Notice

27 May 2020

Review of Western Power's Model Service Level Agreement

Time extended for publication of draft findings

On 17 April 2020, the Economic Regulation Authority received [three submissions](#) on its consultation paper on Western Power's proposed amendments to its model service level agreement.

Western Power's model service level agreement is required under the Electricity Industry (Metering) Code 2012. It details the metering services that Western Power must provide and the terms and conditions it must offer, including applicable charges.

The ERA is currently considering the submissions and has sought further information from Western Power to address the issues raised. The ERA will publish its draft findings by 30 June 2020.

This extension of the current deadline of 29 May 2020 is made under section 6.13(2) of the Metering Code.

Further information

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