



Notice

30 May 2019

Gas Marketing Code of Conduct 2018 review

Draft decision

The Economic Regulation Authority has proposed amendments to the *Gas Marketing Code of Conduct*.

The Code regulates and controls the conduct of gas retailers and gas marketing agents in Western Australia, with the intent to protect customers and define standards of conduct in how gas is marketed to customers.

The *Energy Coordination Act 1994* requires that the ERA establish a committee to advise it on matters relating to the Code. This committee is known as the Gas Marketing Code Consultative Committee (GMCCC).

The GMCCC reviews the Code every two years and provides a report to the ERA. The review of the Code commenced in October 2018. Following consultation with interested parties, the GMCCC provided its final report to the ERA in April 2019.

The ERA has accepted all of the GMCCC's recommendations and proposes to amend the Code accordingly. The ERA has also proposed three additional amendments to the Code.

Four of the proposed amendments are to change the way certain information is provided to customers. One amendment is to remove the requirement to provide certain safety information because this is now dealt with under a new Australian Standard. The remaining amendments are to clarify clauses within the Code or are administrative matters.

The Act requires the ERA to refer any of its own proposed amendments back to the GMCCC for its advice. The GMCCC must then undertake consultation before providing its advice to the ERA. The ERA will consider this advice prior to making its final decision.

The GMCCC's [Final Review Report](#) and the ERA's [Draft Decision](#), including the proposed new Code, are available on the ERA website.

Further information

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