

PERIOD - 1 July 2016 to 30 June 2017						
CATEGORY	INDICATOR	UNIT	Hamersley Iron (potable water) WL33	Rottneet Island Authority (potable water) WL10	Robe River Mining Co Pty Ltd (potable water) WL45	Aquasol Pty Ltd (potable & non-potable water) WL42
WATER RESOURCES	Vol of water sourced from surface water	ML	0	0	0	0
	Vol of water sourced from groundwater	ML	2218.6	11.1	496	20.4
	Vol of water sourced from desalination	ML	0	178	0	0
	Vol of water sourced from recycling	ML	68.9	0	0	0
	Vol of water sourced from bulk supplier	ML	531.5	0	0	0
	Vol of bulk recycled water purchased	ML	0	0	0	0
	Total sourced water	ML	2819.0	189.4	496.0	20.4
	Total urban water supplied	ML	2819.0	109.4	496.0	0.0
	Average annual residential water supplied (kL/property)	kL	1073.1	259.8	1471.8	0
ASSET DATA	Length of water mains	km	106	22	8.2	1.6
	Properties served per km of water main	#	24.8	19.1	41.1	15
	Water main breaks (per 100km of water main)	#	7.5	18.2	36.6	0
CUSTOMERS	Total connected properties - water supply	#	2627	421	337	24
	Average duration of an unplanned interruption - water (minutes)	Minutes	309	0	0	0
	Average frequency of unplanned interruptions - water (per 1000 properties)	#	1.9	0	0	0
	Number of connected properties that have been supplied at a pressure and flow that meets the standards set out in the licence (12 month data)	#	2627	0	322	14
	Percentage of connected properties that have been supplied at a pressure and flow that meets the standards set out in the licence (12 month data)	#	100	0	95.5	100
	Percentage of customer complaints resolved within 15 business days	%	N/A	N/A	N/A	N/A
WATER QUALITY	Water quality guidelines	-	Australian Drinking Water Guidelines 2004	Australian Drinking Water Guidelines 2011	Australian Drinking Water Guidelines 2012	Australian Drinking Water Guidelines 2013
	Number of zones where microbiological compliance was achieved (eg. 23/24)	#				
	Percentage of population where microbiological compliance was achieved	#	99.6	100	100	100
	Number of zones where chemical compliance was achieved (eg. 23/24)	#				
	Risk based drinking water management plan assessed externally	(yes/no)				
	Risk based drinking water management plan (yes/no) (please specify plan in place i.e. ISO9001, HACCP)	(yes/no)	Drinking Water Quality Management Plan (DWQMP), based on 2004 ADWG framework	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan
	Public disclosure of drinking water performance	(yes/no)				

No complaints were received