

PERIOD - 1 July 2017 to 30 June 2018			<i>Irrigation Licensees</i>		
			Gascoyne Water Cooperative WL38	Ord Irrigation Cooperative WL37	Harvey Water (SWIMCO) WL31
CATEGORY	INDICATOR	UNIT	Gravity Network Supply Service	Gravity Network Supply Service	Gravity Network Supply Service
ASSETS	Length of unlined channels	km	0.0	125.0	171.0
	Length of lined channels	km	0.0	0.0	85.0
	Length of natural waterways	km	0.0	0.0	0.0
	Length of pipes in the supply network	km	44.5	0.0	515.0
	Total carrier length	km	44.5	125.0	771.0
	Number of customer service points fitted with an agency approved measurement device	No.	290	239	1635
	Number of customer service points fitted with an agency approved indirect measurement device	No.	0	29	53
	Number of customer service points with no supply measurement	No.	2	1	88
CUSTOMERS	Number of customer accounts	No	183	62	1077
	Total number of planned service interruptions	No.	2	13	1
	Total number of planned service interruptions with 5 business days notice of the interruption provided to affected customers	No.	2	11	1
	Percentage of planned service interruption with 5 business days notice of the interruption provided to affected customers.	%	100.0	84.6	100.0
	Percentage of customer complaints resolved within 15 business days	%	66.7	100.0	100.0
NETWORK SUPPLY	Volume of water sourced from surface water	ML	0.0	193765.0	69279.0 *
	Volume of water sourced from groundwater	ML	2908.2	0.0	0.0
	Volume of water sourced from treated wastewater	ML	0.0	0.0	0.0
	Volume of water sourced from other sources	ML	4505.5	0.0	0.0
	Total supply network intake volume	ML	7413.7	193765.0	69279.0
	Total volume of water supplied at customer service points - irrigation	ML	7273.0	128800.0	53168.0
	Total number of customers provided with non-potable water	No.	183	62	1077
	Quality of water provided (mg/L of dissolved solids)	mg/L	540	<250	Wellington 1292; Harvey 303; Logue Brook 110; Drakesbrook 151; Waroona 158 *

*water sourced from five dams.