



Notice

2 October 2017

Gas Marketing Code Consultative Committee and Water Code Consultative Committee

APPOINTMENT OF NEW MEMBER

The Economic Regulation Authority (**ERA**) has appointed Mr Nathan Viles from the Chamber of Commerce and Industry of WA (**CCIWA**) to the:

- Gas Marketing Code Consultative Committee (**GMCCC**) for the 2016-2018 term; and
- Water Code Consultative Committee (**WCCC**) for the 2016-2019 term.

In early September 2017, the ERA was notified that Mr Doleschal-Ridnell had resigned from CCIWA. Mr Doleschal-Ridnell held one of the three consumer representative positions on both the GMCCC and the WCCC. CCIWA has nominated Mr Nathan Viles as its new representative on both committees.

The role of the GMCCC is to provide advice to the ERA on matters relating to the *Gas Marketing Code of Conduct*. The gas marketing code deals with the conduct of retailers and gas marketing agents who supply and market gas to residential and non-residential small use customers.

The role of the WCCC is to provide advice to the ERA on matters relating to the *Water Services Code of Conduct (Customer Service Standards) 2013*. The water code deals with the conduct of water licensees in relation to customers and potential customers, covering a broad range of topics including billing, connection, metering, financial hardship and complaints.

The full list of [GMCCC](#) and [WCCC](#) members is available on the ERA website.

For further information contact:

Media Enquiries

Sinéad Mangan

Work: 08 6557 7912

Mobile: 0428 859 826

Email: communications@erawa.com.au