



Notice

18 May 2015

New Gas Marketing Code of Conduct

FINAL DECISION

The Economic Regulation Authority has approved a new *Gas Marketing Code of Conduct 2015* (**Code**) to come into effect on 1 July 2015.

The Code regulates and controls the conduct of gas retailers and gas marketing agents, with the object of protecting customers from undesirable marketing conduct; and defining standards of conduct in the marketing of gas to customers.

Under the *Energy Coordination Act 1994* (**Act**), the Gas Marketing Code Consultative Committee (**GMCCC**) must carry out a review of the Code every two years and provide a report to the Authority. The GMCCC commenced its 2015 review in November 2014 and, after consultation with interested parties, provided its [Final Review Report](#) to the Authority on 24 February 2015. A copy of the Final Review Report and the submissions received are available on the Authority's website (submissions are attachments to the Final Review Report).

The Authority considered the Final Review Report and released a [Draft Decision](#) regarding its proposed amendments to the Code. As required by the Act, the Authority referred the proposed amendments to the GMCCC for further advice.

The GMCCC sought public comment on the Code amendments proposed by the Authority, but did not receive any submissions. The GMCCC subsequently provided its [Advice](#) to the Authority, supporting the Authority's proposed amendments.

The Authority has now issued its [Final Decision](#) on the amendments to the Code.

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