PERIOD - 1 July 2011 to 30 June 2012

SEWERAGE LICENSEES *(A3 FORMAT)*

CATEGORY	INDICATOR	UNIT	Hamersley Iron	Moama Lifestyle Villages Pty Ltd	Rottnest Island Authority	Shire of Brookton	Shire of Coolgardie	Shire of Dalwallinu	Shire of Dowerin	Shire of Dumbleyung	Shire of East Pilbara	Shire of Gnowangerup	Shire of Goomalling	Shire of Jerramungup	Shire of Kent	Shire of Koorda	Shire of Lake Grace	Shire of Moora	Shire of Morawa	Shire of Ravensthorpe	Shire of Victoria Plains	Shire of Wickepin	Shire of Yilgarn-Southern Cross	Shire of Yilgarn-Marvel Loch
WATER RESOURCES	Total sewage collected	ML	474.0	4.7	68.4	46.9	35.0	187.0	32.2	32.9	42.8	8.7	29.0	25.0	11.0	21.8	100.0	142.0	65.0	22.5	21.9	19.0	91.0	25.5
	Sewage collected per property	kL	197.3	51.1	167.2	256.3	77.1	754.0	176.9	305.0	N/A	120.8	165.7	154.3	112.2	120.4	305.0	240.3	235.5	118.6	197.3	181.0	258.5	238.8
	Total recycled water supplied	ML	0.0	3.1	3.8	40.0	21.0	187.0	29.0	0.0	25.7	0.0	26.0	25.0	0.0	0.0	0.0	40.0	65.0	22.5	0.0	6.0	1.7	0.0
	Recycled water (percent of effluent recycled)	%	0.0	66.0	5.6	85.3	60.0	100.0	90.1	0.0	60.0	0.0	89.7	100.0	0.0	0.0	0.0	28.2	100.0	100.0	0.0	31.6	1.9	0.0
ASSET DATA	Length of sewerage mains and channels	km	85.0	1.4	6.0	4.4	12.0	4.9	5.0	4.1	N/A	2.4	10.7	4.7	2.5	4.4	6.5	17.2	6.1	6.3	3.2	5.0	15.0	4.9
	Properties served per km of sewer main	No.	28.3	65.7	68.2	42.6	37.8	50.6	36.4	26.7	N/A	30.6	16.4	34.5	39.2	41.6	50.9	34.3	42.5	30.3	34.5	20.9	23.5	22.0
	Sewer breaks and chokes (per 100km of sewer main)	No.	12.9	0.0	33.3	0.0	2.0	81.6	2.0	0.0	N/A	N/A	18.7	0.0	0.0	114.9	0.0	63.8	0.0	0.0	0.0	1.0	0.0	0.0
CUSTOMERS	Total connected properties - sewerage	No.	2402	92	409	183	454	248	182	108	N/A	72	175	162	98	181	328	591	276	190	111	105	352	107
	Percentage of customer complaints resolved within 15 business days	%	80.0	100.0	100.0	N/A	100.0	100.0	100.0	N/A	N/A	100.0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100.0	N/A	N/A	N/A	N/A
	Percentage of customers who, within 1 hour of reporting an emergency, were advised of the nature and timing of the action to be undertaken by the licensee	%	95.5	100.0	100.0	N/A	100.0	100.0	100.0	N/A	N/A	100.0	N/A	100.0	100.0	N/A	N/A	N/A	100.0	0.0	100.0	100.0	N/A	N/A
ENVIRONMENT	Percentage of sewage treated to a primary level	%	100.0	100.0	100.0	100.0	100.0	0.0	100.0	100.0	40.0	0.0	100.0	0.0	100.0	50.0	100.0	0.0	100.0	33.3	100.0	100.0	100.0	100.0
	Percentage of sewage treated to a secondary level	%	100.0	100.0	100.0	0.0	0.0	100.0	100.0	0.0	60.0	100.0	0.0	100.0	0.0	50.0	0.0	65.0	0.0	33.3	100.0	100.0	0.0	0.0
	Percentage of sewage treated to a tertiary level	%	0.0	100.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	35.0	0.0	33.3	0.0	100.0	0.0	0.0
	Percent of biosolids reused	%	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	Sewer overflows reported to environmental regulator (per 100km of sewer main)	No.	3.0	0.0	0.0	0.0	0.0	0.0	2.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	Percentage of connected properties not experiencing a wastewater overflow	%	99.9	100.0	100.0	100.0	100.0	100.0	98.9	100.0	N/A	100.0	98.9	100.0	100.0	100.0	100.0	99.8	100.0	100.0	100.0	100.0	100.0	99.1