



INFORMATION

Peel Water Pty Ltd

CUSTOMER SERVICE CHARTER APPROVED

The Economic Regulation Authority today approved Peel Water's customer service charter for Water Services Operating Licence 41.

The charter complied with the requirements of Peel Water's operating licence.

Copies of the Authority's [decision](#) and the [approved charter](#) are available on the Authority's website.

A copy of the Authority's *Customer Service Charter Guidelines* used in undertaking the assessment is also available on the Authority's [website](#).

For further information contact:

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LYNDON ROWE
CHAIRMAN

1 August 2011