



# **CONSULTATION**

# WATER CORPORATION

### AMENDMENT TO WATER OPERATING LICENCE 32

The Economic Regulation Authority is seeking public comment on proposed amendments to the Water Corporation's operating licence requested by the Water Corporation on 14 June 2011.

The Water Corporation is proposing changes to the following minimum flow measures and service standard measures for farmland services and rural water supply schemes.

Area	Current minimum flow	Proposed minimum flow
Farmland services – Goldfields and Agriculture Water Supply, the Great Southern Town Water Supply Scheme and the Mid West Region	Over a 24 hour period 11.2 litres/hectare/day and 3kL per occupied house	3kL/day per service
Rural Water Supply Schemes	Over a 24 hour period 5.6 litres/hectare/day and 1.8kL per occupied house	1.8kL/day per service
Service standard	Current minimum flow Measures	Proposed minimum flow measures
Pressure and flows are kept within the acceptable range In the preceding 12 month period 99.8% of farmlands water systems customers have, at the outlet of the water meter to their property, the required flow and pressure rates	Number of connected properties with confirmed pressure/flow faults divided by total number of potable water connected properties expressed as a % and then subtracted from 100 Flow is measured free to air with downstream pipe work disconnected at the meter. Pressure is measured as static pressure (no flow) at the same point	From complaints received, the number of services with confirmed water pressure/flow faults divided by the total number of water service connections expressed as a % and then subtracted from 100 The flow rate and dynamic pressure is measured at the meter over a period, so as to confirm the available flow meets the minimum standard

The Water Corporation is also seeking to correct its sewerage services operating areas map OWR-OA-302 to remove references to sewerage operating areas in Marble Bar and Nullagine. The Water Corporation does not have sewerage services in these towns.

A copy of the Water Corporation's letter of request is available from the Authority's website.

Interested parties are invited to make submissions in print and electronic form on the amendment request by 4:00 pm (WST) on Wednesday, 6 July 2011.

Submissions should be marked to the attention of the Assistant Director, Licensing.

Postal address:	PO Box 8469, PERTH BC WA 6849
Office address:	Level 6, 197 St Georges Terrace, PERTH WA 6000
Email address:	publicsubmissions@erawa.com.au

Level 6, Governor Stirling Tower 197 St Georges Terrace Perth Western Australia 6000 PO Box 8469 Perth Business Centre Western Australia 6849

## Confidentiality

In general, all submissions from interested parties will be treated as being in the public domain and placed on the Authority's website. Where an interested party wishes to make a submission in confidence, it should clearly indicate the parts of the submission for which confidentiality is claimed, and specify in reasonable detail the basis for the claim. Any claim of confidentiality will be considered in accordance with the provisions of section 55 of the *Economic Regulation Authority Act (2003)*.

The publication of a submission on the Authority's website shall not be taken as indicating that the Authority has knowledge either actual or constructive of the contents of a particular submission and, in particular, whether the submission in whole or part contains information of a confidential nature and no duty of confidence will arise for the Authority.

For further information contact:

#### **General Enquiries**

#### **Media Enquiries**

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LYNDON ROWE CHAIRMAN

22 June 2011