



Economic Regulation Authority

Promoting fair prices, quality services and choice

PUBLICATION

Compliance Enforcement Policy: Electricity, Gas and Water Licences

FINAL COMPLIANCE ENFORCEMENT POLICY

The Economic Regulation Authority has approved the publication of the [Compliance Enforcement Policy: Electricity, Gas and Water Licences](#) (**Compliance Policy**).

The purpose of the Compliance Policy is to:

- outline the general compliance enforcement provisions in the electricity, gas and water licensing legislation;
- inform licensees, consumers and other stakeholders about the Authority's approach to compliance and compliance enforcement;
- describe how the Authority investigates compliance issues;
- guide decision making and action by the Authority in the application of enforcement options; and
- ensure consistency of compliance enforcement across electricity, water and gas sectors.

The Authority undertook public consultation on a draft version of the Compliance Policy between 4 April 2011 and 9 May 2011. The Authority received seven submissions, which are available on the Authority's [website](#).

The Authority has also approved the publication of a version of the [Compliance Policy](#) that identifies the amendments made to the draft Compliance Policy that was published for public consultation.

The Compliance Policy replaces the August 2008 version of the Authority's *Electricity, Gas and Water Industry Licensing Compliance Policy*.

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