



NOTICE

The City of Kalgoorlie-Boulder's Customer Service Charter for Non-potable Water Supply and Sewerage Services Approved

The Economic Regulation Authority today approved the City of Kalgoorlie-Boulder's customer service charter for non-potable water supply and sewerage services.

The charter complied with the requirements of the City of Kalgoorlie-Boulder's operating licence.

Copies of the Authority's approval and the charter are available on the Authority's website.

A copy of the Authority's Water Customer Service Charter Guidelines used in undertaking the assessment is also available on the Authority's <u>website</u>.

For further information contact:

General Enquiries

Lanie Chopping
Assistant Director Customer Protection

Ph: 61 8 9213 1900 Fax: 61 8 9213 1999

Media Enquiries

Greg Watkinson Chief Executive Officer Ph: 61 8 9213 1900 Fax: 61 8 9213 1999

LYNDON ROWE CHAIRMAN

10 June 2011

Telephone 61 8 9213 1900

Facsimile 61 8 9213 1999

Website www.erawa.com.au