



# INFORMATION

## Gascoyne Water Co-operative Ltd

### CUSTOMER SERVICE CHARTER

The Economic Regulation Authority today approved Gascoyne Water Co-operative Ltd's customer service charter for irrigation services.

The charter complied with the requirements of Gascoyne Water Co-operative Ltd's operating licence.

Copies of the Authority's [approval](#) and the [charter](#) are available on the Authority's website.

A copy of the Authority's Customer Service Charter Guidelines used in undertaking the assessment is also available on the Authority's [website](#).

For further information contact:

#### General Enquiries

Ms Lanie Chopping  
Assistant Director Customer Protection  
Ph: 61 8 9213 1900  
Fax: 61 8 9213 1999

#### Media Enquiries

Sue McKenna  
The Communications Branch Pty Ltd  
Ph: 61 8 9254 4044  
Mb: 0424 196 771

LYNDON ROWE  
**CHAIRMAN**

20 December 2010