



NOTICE

Invitation for Public Submissions

ALINTA SALES PTY LTD GAS STANDARD FORM CONTRACT

The Economic Regulation Authority is seeking public comment on amendments to the Alinta Sales Pty Ltd Standard Form Contract for the supply of gas to small use customers.

Many of the amendments reflect current obligations on Alinta under the *Compendium of Gas Customer Licence Obligations*. For example, the Standard Form Contract now provides that:

- a customer's bill includes reference to the customer's average daily consumption, average daily cost of consumption and the Energy Ombudsman's contact details;
- Alinta will suspend all disconnection and debt recovery procedures for 15 business days to allow customers who are experiencing payment difficulties to meet with a financial counsellor; and
- customers who do not pay their bill by the due date may be placed on a shortened billing cycle.

Under the *Energy Coordination Act 1994*, the Authority must not approve amendments to a standard form contract if it considers the amendments do not meet the relevant regulations, any other written law, or any term, condition or provision of the gas trading licence.

A copy of the proposed amended Standard Form Contract is on the Authority's [website](#).

Interested parties are invited to make submissions in print and electronic form by **4:00 pm (WST) on Wednesday, 3 November 2010**.

Submissions should be marked to the attention of Ms Lanie Chopping, Assistant Director, Customer Protection.

Postal address: PO Box 8469, PERTH BC WA 6849
Office address: Level 6, 197 St Georges Terrace, PERTH WA 6000
Email address: publicsubmissions@erawa.com.au

Confidentiality

In general, all submissions from interested parties will be treated as being in the public domain and placed on the Authority's website. Where an interested party wishes to make a submission in confidence, it should clearly indicate the parts of the submission for which confidentiality is claimed, and specify in reasonable detail the basis for the claim. Any claim of confidentiality will be considered in accordance with the provisions of Section 55 of the *Economic Regulation Authority Act 2003*.

The publication of a submission on the Authority's website shall not be taken as indicating that the Authority has knowledge either actual or constructive of the contents of a particular

submission and, in particular, whether the submission in whole or part contains information of a confidential nature and no duty of confidence will arise for the Authority.

For further information contact:

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LYNDON ROWE
CHAIRMAN

12 October 2010