



# NOTICE

## Customer Service Charter and Customer Service Charter Summary Approved

### AQWEST – BUNBURY WATER BOARD

The Economic Regulation Authority today approved Aqwest – Bunbury Water Board's customer service charter for potable water services.

The charter complied with the requirements of the Aqwest – Bunbury Water Board's operating licence.

Copies of the Authority's [approval](#) and the [charter](#) are available on the Authority's website.

A copy of the Authority's Customer Service Charter Guidelines used in undertaking the assessment is also available on the Authority's [website](#).

For further information contact:

#### General Enquiries

Ms Lanie Chopping  
Assistant Director Customer Protection  
Ph: 61 8 9213 1900  
Fax: 61 8 9213 1999

#### Media Enquiries

The Communications Branch Pty Ltd  
Ph: 61 8 9472 4411  
Mb: 0424 196 771 (Sue McKenna)  
0408 878 817 (Joanne Fowler)

STEVE EDWELL  
**MEMBER**

9 July 2010