Economic Regulation Authority

Level 6 Governor Stirling Tower 197 St Georges Terrace Perth Western Australia 6000

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# NOTICE

## Shire of East Pilbara's Customer Service Charter Approved

The Economic Regulation Authority today approved the Shire of East Pilbara's customer service charter for non-potable water supply and sewerage services.

The charter complied with the requirements of the Shire of East Pilbara's operating licence.

Copies of the Authority's approval and the charter are available on the Authority's website.

A copy of the Authority's Customer Service Charter Guidelines used in undertaking the assessment is also available on the Authority's <u>website</u>.

For further information contact:

#### **General Enquiries**

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#### LYNDON ROWE CHAIRMAN

21 May 2010