



Economic Regulation Authority

WESTERN AUSTRALIA

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Promoting fair prices, quality services & choice

NOTICE

Invitation for Public Submissions on Proposed Amendments to the Compendium of Gas Customer Licence Obligations

The Economic Regulation Authority is seeking public comment on proposed amendments to the Compendium of Gas Customer Licence Obligations (also known as the Gas Customer Code).

The Compendium forms Schedule 2 of the Gas Trading and Distribution Licence.

The Compendium contains licence conditions made by the Authority under section 11(M)(1) of the *Energy Coordination Act 1994*.

The Authority introduced these conditions, in 2009, to ensure that gas customers received, where possible, protection equal to that provided for electricity customers under the *Code of Conduct for the Supply of Electricity to Small Use Customers*.

Following a review of the *Code of Conduct for the Supply of Electricity to Small Use Customers*, the Authority has approved a number of amendments to that Code which will take effect on 1 July 2010.

To ensure that protection remains as consistent as possible across the electricity and gas industries, the Authority now proposes similar amendments be made to the Compendium.

The Authority does not propose any amendments related to gas marketing provisions as these issues will be dealt with by the Gas Marketing Code Consultative Committee review of the *Gas Marketing Code of Conduct* due to commence in January 2011.

A copy of the Compendium showing the proposed amendments is available on the Authority's [web site](#).

Interested parties are invited to make submissions in printed and electronic form on the proposed amendments by **4:00 pm (WST) on Friday, 30 April 2010**.

Submissions should be marked to the attention of Ms Lanie Chopping, Assistant Director, Customer Protection.

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Confidentiality

In general, all submissions from interested parties will be treated as being in the public domain and placed on the Authority's web site. Where an interested party wishes to make a submission in confidence, it should clearly indicate the parts of the submission for which confidentiality is claimed, and specify in reasonable detail the basis for the claim.

The publication of a submission on the Authority's web site shall not be taken as indicating that the Authority has knowledge either actual or constructive of the contents of a particular submission and, in particular, whether the submission in whole or part contains information of a confidential nature and no duty of confidence will arise for the Authority.

For further information contact:

General Enquiries

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LYNDON ROWE
CHAIRMAN

31 March 2010