



ELECTRICITY CODE CONSULTATIVE COMMITTEE (ECCC)

Opportunity for Interested Parties to Comment

Authority proposed amendments the *Code of Conduct for the Supply of Electricity to Small Use Customers* related to Pre-Payment Meters

Under section 79 of the *Electricity Industry Act 2004*, the Economic Regulation Authority may, in consultation with the committee (the ECCC), approve a code of conduct to regulate and control the conduct of those holding electricity retail, distribution or integrated regional licences and electricity marketing agents.

The object of the Code is to define standards of conduct and levels of service in the supply and marketing of electricity to customers, provide for compensation payments where standards are not met and to protect customers from undesirable marketing conduct.

In May 2009, the Authority proposed a series of amendments to the Code related to Pre-Payment Meters (PPM).

The ECCC provided advice to the Authority regarding these amendments in early December 2009. A copy of the ECCC advice is available on the Authority's [web site](#).

After consideration of the ECCC advice, the Authority has proposed a new set of amendments to the Code. A copy of the Authority's Decision and its proposed amendments is available on the Authority's [web site](#).

The Act requires that, when the Authority proposes amendments to the Code, the ECCC, in accordance with s89, gives any interested person an opportunity to offer comments on the amendment.

Submissions regarding the Authority's proposed amendments to the Code should be addressed to:

Mr Paul Kelly
ECCC Chairman
c/o Level 6, 197 St Georges Terrace, PERTH WA 6000
Email: eccc@era.wa.gov.au

Submissions may be provided in hard-copy or electronic form and must be received by the close of business on Wednesday 10 February 2010.

For further information about the Code or the ECCC Final Review Report 2009 contact ECCC Executive Officer, Ms Lanie Chopping on 9213 1900.

PAUL KELLY
CHAIRMAN

18 January 2010