PERIOD - 1 July 2008 to 30 June 2009

SEWERAGE LICENSEES *(A3 FORMAT)*

CATEGORY	INDICATOR	UNIT	Hamersley Iron	Rottnest Island Authority	Shire of Brookton	Shire of Coolgardie	Shire of Dalwallinu	Shire of Dowerin	Shire of Dumbleyung	Shire of East Pilbara	Shire of Gnowangerup	Shire of Goomalling	Shire of Jerramungup	Shire of Kent	Shire of Koorda	Shire of Lake Grace	Shire of Moora	Shire of Morawa	Shire of Ravensthorpe	Shire of Victoria Plains	Shire of Wickepin	Shire of Yilgarn (Southern Cross)	Shire of Yilgarn (Marvel Loch)
WATER RESOURCES	Total sewage collected	ML	259	130	46	34	189	9	18	380	9	9	8	12	73	54	92	48	27	14	19	109	47
	Sewage collected per property	kL	107	371	134	75	762	50	164	n/a	120	50	55	121	403	164	154	175	150	106	182	310	437
	Total recycled water supplied	ML	0	12	1	30	187	9	0	169	0	9	8	0	0	0	50	65	27	0	6	1	0
	Recycled water (percent of effluent recycled)	%	0.0	9.5	2.2	88.2	99.0	100.0	0.0	44.5	0.0	100.0	100.0	0.0	0.0	0.0	54.0	100.0	100.0	0.0	32.0	0.8	0.0
ASSET DATA	Length of sewerage mains and channels	km	85.0	6.0	3.4	12.0	49.0	5.0	4.0	n/a	2.4	10.7	3.3	2.5	4.4	6.2	17.2	6.1	6.3	3.3	5.0	15.0	4.9
	Properties served per km of sewer main	No.	28	59	100	38	50	37	27	n/a	31	16	47	39	42	53	35	45	29	31	21	23	22
	Sewer breaks and chokes (per 100km of sewer main)	No.	25.8	183.0	0.0	0.0	306.0	20.0	0.0	n/a	0.0	9.3	0.0	80.0	46.0	0.0	64.0	0.0	15.9	0.0	0.0	13.3	0.0
CUSTOMERS	Total connected properties - sewerage	No.	2402	351	340	452	248	182	108	0	72	175	154	98	181	328	600	276	182	102	104	350	107
	Percentage of customer complaints resolved within 15 business days	%	n/a	100.0	n/a	100.0	100.0	n/a	100.0	100.0	100.0	n/a	n/a	n/a	100.0	100.0	100.0	100.0	100.0	n/a	n/a	100.0	100.0
	Percentage of customers who, within 1 hour of reporting an emergency, were advised of the nature and timing of the action to be undertaken by the licensee	%	100.0	92.3	n/a	90.0	100.0	n/a	100.0	n/a	100.0	n/a	100.0	n/a	100.0	100.0	100.0	100.0	100.0	n/a	n/a	100.0	100.0
ENVIRONMENT	Percentage of sewage treated to a primary level	%	0.0	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	100.0	100.0
	Percentage of sewage treated to a secondary level	%	100.0	100.0	100.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	100.0	100.0	0.0	100.0	0.0	100.0	100.0	0.0	0.0
	Percentage of sewage treated to a tertiary level	%	0.0	100.0	0.0	0.0	100.0	100.0	0.0	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
	Percent of biosolids reused	%	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	Nil	0.0	0.0	0.0	0.0
	Sewer overflows reported to environmental regulator (per 100km of sewer main)	No.	9.4	66.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	15.9	0.0	0.0	0.0	0.0
	Percentage of connected properties not experiencing a wastewater overflow	%	99.7	99.0	100.0	100.0	99.0	99.9	100.0	n/a	100.0	99.9	100.0	100.0	98.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0