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Promoting fair prices, quality services and choice.

NOTICE

Horizon Power's Customer Service Charter Amended

The Economic Regulation Authority has received a copy of Horizon Power's amended customer service charter for the supply of electricity.

The Authority has deemed the amendment made to the charter to be minor. Consistent with the Customer Service Charter Guidelines, the Authority will not publish an assessment of the amendment.

A copy of the amended charter is available on the Authority's web site.

For further information contact:

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LYNDON ROWE CHAIRMAN

2 December 2009