



Economic Regulation Authority

 WESTERN AUSTRALIA

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Promoting fair prices, quality services and choice.

NOTICE

Amendments to Synergy's Customer Service Charter

The Economic Regulation Authority has examined amendments to Synergy's customer service charter for the supply of electricity.

The amended charter meets the requirements of Synergy's electricity retail licence.

Copies of the Authority's [assessment](#) and the [amended charter](#) are available on the Authority's web site.

For further information contact:

General Enquiries

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LYNDON ROWE
CHAIRMAN

30 November 2009