



Economic Regulation Authority

 WESTERN AUSTRALIA

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*Promoting fair prices, quality services and choice.*

## NOTICE

### Shire of Dumbleyung's Customer Service Charter Approved

The Economic Regulation Authority has approved the Shire of Dumbleyung's review of its customer service charter for non-potable water supply and sewerage services.

The Shire of Dumbleyung must prepare a charter, review it at least every three years and submit the results of the review to the Authority.

The review and the charter complied with the requirements of the Shire of Dumbleyung's operating licence.

Copies of the Authority's [approval](#) and the [reviewed charter](#) are available on the Authority's web site. A copy of the Authority's Customer Service Charter Guidelines used in undertaking the assessment is also available on the Authority's [web site](#).

For further information contact:

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LYNDON ROWE  
**CHAIRMAN**

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