



Economic Regulation Authority

 WESTERN AUSTRALIA

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Promoting fair prices, quality services and choice.

NOTICE

Shire of Dalwallinu's Customer Service Charter Approved

The Economic Regulation Authority has approved the Shire of Dalwallinu's customer service charter for sewerage and non-potable water supply services.

The Shire of Dalwallinu must prepare a charter, review it at least once every three years and submit the results of the review to the Authority.

The review and the charter complied with the requirements of the Shire of Dalwallinu's operating licence.

Copies of the Authority's [approval](#) and the [reviewed charter](#) are available on the Authority's web site. A copy of the Authority's Customer Service Charter Guidelines used in undertaking the assessment is also available on the Authority's [web site](#).

For further information contact:

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LYNDON ROWE
CHAIRMAN

13 November 2009