

Our Ref: DMS#:3182724  
Enquiries: Frank Buttigieg  
Telephone: 6310 1939

30 June 2009

The Chairman  
Electricity Code Consultative Committee  
PO Box 8469  
Perth BC WA 6849

Dear Lanie,

**COMMENT - REVIEW OF CODE OF CONDUCT FOR THE SUPPLY OF  
ELECTRICITY TO SMALL USE CUSTOMERS 2008**

Thank you for the opportunity to comment on the proposed amendments to Clause 6.10 (5) of the above Code as advised in your letter of 15 June 2009. We note the request for comment indicates an "Amendment" to the above clause, and we further note Clause 6.10 (5) is not in existence.

As regards the addition of the said Clause 6.10 (5) we would like to register our objection to part c) of the proposed Clause 6.10 (5) and to the ultimate paragraph as follows.

“.....and publish the review and the Authority’s assessment of the review on the Authority’s web site within a reasonable time of receiving the review.”

We believe that this requirement is unnecessary given the rigour that exists in the Clause 6.10 regarding the annual review of the hardship policy. Further, it also seems unreasonable that a Utility Business should need to have its policies that are public available registered and critiqued on the Economic Regulation Authority website.

We believe the most appropriate method of ensuring Horizon Power’s hardship policy meets the needs of its customers, is through the development maintenance of sound relationships with all our stakeholders.

We again thank you for the opportunity to comment on this document.

Yours faithfully,

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**DAVID TOVEY  
MANAGER GOVERNANCE AND COMPLIANCE**