



Economic Regulation Authority

WESTERN AUSTRALIA

Level 6, Governor Stirling Tower
197 St Georges Terrace
Perth Western Australia 6000

GPO Box 8469
Perth Business Centre
Western Australia 6849

Telephone 61 8 9213 1900
Facsimile 61 8 9213 1999
Website www.era.wa.gov.au

Promoting fair prices, quality services and choice.

NOTICE

2007/08 Annual Performance Report – Gas Distributors

The Economic Regulation Authority has approved the publication of the [2007/08 Annual Performance Report – Gas Distributors](#).

The purpose of the report is to make the performance of gas distribution businesses transparent and accountable. It focuses on the performance data provided by gas distributors in accordance with the performance reporting obligations set out in the Gas Compliance Reporting Manual.

The report summarises the performance of gas distributors in relation to customer connections, gas consumption, leaks, network reliability, customer service (complaints handling and contact centre performance) and guaranteed service level payments.

The report is available on the Authority's [web site](#).

For further information contact:

General Enquiries

Paul Kelly
Executive Director
Licensing, Monitoring & Customer
Protection
Ph: +61 8 9213 1900
Fax: +61 8 9213 1999

Media Enquiries

Mr Paul Byrne
Byrne & Byrne Corporate Communications
Ph: +61 8 9336 2081
Fax: 0417 922 452

LYNDON ROWE
CHAIRMAN

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