



Economic Regulation Authority

 WESTERN AUSTRALIA

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Promoting fair prices, quality services and choice.

NOTICE

2007/08 National Water Initiative Performance Reports

The National Water Commission today released the [National Performance Report 2007-2008: Urban Water Utilities](#) and [National Performance Report 2007-2008: Rural Water Service Providers](#).

The urban performance report is produced jointly by the National Water Commission (NWC), State and Territory governments, and the Water Services Association of Australia (WSAA).

Eighty two urban water utilities report up to 113 key performance indicators and include up to six years of data on critical performance areas such as water resources, health, customer service, asset management, environment, finance and pricing.

Production of the rural performance report is co-ordinated by the National Water Commission in cooperation with the governments of Queensland, New South Wales, Victoria, South Australia and Western Australia.

The report's aim is to improve the transparency of the water industry by making information on the performance of utilities available to the community and stakeholders.

Under the National Water Initiative Agreement, the Economic Regulation Authority participates in co-ordinating the data collection and audits and production of both performance reports.

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3 April 2009