

Level 6, Governor Stirling Tower 197 St Georges Terrace Perth Western Australia 6000

GPO Box 8469 Perth Business Centre Western Australia 6849 
 Telephone
 61 8 9213 1900

 Facsimile
 61 8 9213 1999

 Website
 www.era.wa.gov.au

Promoting fair prices, quality services and choice.

## **NOTICE**

## Gas Marketing Code of Conduct 2008 gazetted and updated compendium released

The Economic Regulation Authority today announced that the *Gas Marketing Code of Conduct 2008* was gazetted on Friday 23 January 2009.

The Gas Marketing Code of Conduct 2008 is made under section 11ZPM of the Energy Coordination Act 1994 and controls the conduct of gas traders and marketers when marketing gas in WA. A copy of the new code is available on the Authority's web site.

The Authority has also approved a range of customer protection licence conditions under section 11M of the Act. These licence conditions are contained in parts 3 – 13 of the Compendium of Gas Customer Licensing Obligations (also known as the Gas Customer Code 2008). The Gas Marketing Code of Conduct 2008 forms part 2 of the compendium.

The Authority plans to amend gas trading and distribution licences to remove redundant customer protection provisions and replace them with the new provisions contained in the compendium. Parts 3-13 of the compendium will take effect from 1 July 2009. A copy of this document is available on the Authority's <u>web site</u>.

For further information contact:

## **General Enquiries**

Lanie Chopping
Manager Customer Protection

Ph: 61 8 9213 1900 Fax: 61 8 9213 1999

## **Media Enquiries**

Mr Paul Byrne Byrne & Byrne Corporate Communications

Ph: 61 8 9336 2081 Mb: 0417 922 452

LYNDON ROWE CHAIRMAN

29 January 2009