

NOTICE

Gas Marketing Code of Conduct 2008 and new gas customer protection provisions

The Economic Regulation Authority today announced that it has approved a new *Gas Marketing Code of Conduct 2008* and new customer protection provisions to be contained in gas licences.

The *Gas Marketing Code of Conduct 2008* is made under section 11ZPM of the *Energy Coordination Act 1994* and controls the conduct of gas traders and marketers when marketing gas in WA. The Authority intends to gazette the new code by the end of this month and then remove from gas trading licences the requirement for licensees to comply with the Gas Marketing Standard. A copy of the new code is available on the Authority's [web site](#).

The Authority took advice from the independent Gas Marketing Code Consultative Committee in developing the new code. The consultative committee undertook public consultation on the code and considered the responses in formulating its advice to the Authority. A copy of the submissions received by the consultative committee is available on the Authority's [web site](#).

The Authority has also approved a range of customer protection licence conditions under section 11M of the act. These licence conditions are contained in the *Compendium of Gas Customer Licensing Obligations (also known as the Gas Customer Code 2008)*.

The Authority plans to amend gas trading and distribution licences to remove redundant customer protection provisions and replace them with the new provisions contained in the *Compendium of Gas Customer Licensing Obligations*. This will take effect from 1 July 2009. A copy of this document is available on the Authority's [web site](#).

The Authority worked with industry participants to develop these conditions and undertook public consultation. A copy of the submissions received is also available on the Authority's [web site](#).

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