Economic Regulation Authority

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Promoting fair prices, quality services and choice.

NOTICE

AMENDMENTS TO PERTH ENERGY PTY LTD CUSTOMER SERVICE CHARTER

The Economic Regulation Authority has undertaken a minor review of some amendments to Perth Energy Pty Ltd's Customer Service Charter.

A copy of the charter is available on the Authority's web site.

The charter was reviewed to ensure it met Perth Energy's licence requirements as well as the Customer Service Charter Guidelines published by the Authority, which are also available on its <u>web site</u>.

Perth Energy must undertake a full review of its charter at least once every three years and submit the results to the Authority for review. The company is due to submit its charter for a full review before June 2009.

For further information contact:

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LYNDON ROWE CHAIRMAN

10 October 2008