

# Gas Compliance Reporting Manual Corrigenda

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Economic Regulation Authority



WESTERN AUSTRALIA

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## Scope and purpose of the corrigenda

The Economic Regulation Authority (**Authority**) published the Gas Compliance Reporting Manual (**Manual**) in September 2007.

The Authority published the Manual in order to provide:

- a consolidated list of the terms and conditions of distribution and trading licences to assist licensees with identifying the compliance obligations relevant to the licence(s) they have been granted;
- a categorisation of licence conditions to assist with reporting obligations;
- a self-assessment framework for licensees to facilitate compliance with licence conditions and report non-compliance to the Authority on a self reporting basis; and
- the reports that licensees must provide to the Authority and the timing of these reports.

Section 14 of the Manual sets out the performance reporting obligations applicable to gas distribution and trading licences. The performance reporting obligations in respect of gas trading licences are, where possible, aligned with the performance reporting obligations in respect of electricity retail licences. This is consistent with the current regulatory practice, which is focused on developing standardised performance reporting frameworks for energy retailers, particularly in light of the convergence between electricity and gas retailing in some jurisdictions.

The Electricity Code of Conduct Consultative Committee (**ECCC**) completed its review of the *Code of Conduct (for the Supply of Electricity to Small Use Customers) 2004 (2004 Code)* in September 2007<sup>1</sup>. The Authority repealed the 2004 Code and replaced it with the *Code of Conduct (for the Supply of Electricity to Small Use Customers) 2008 (2008 Code)* on 8 January 2008. The performance reporting obligations applicable to electricity retailers have been aligned, where possible, with the National Energy Retail Performance Indicators<sup>2</sup>.

The Authority has updated the performance reporting obligations applicable to gas trading licences in the Manual to align with the compliance reporting obligations for electricity retail licences in the 2008 Code. One important change to the Code is the introduction of an obligation for all electricity retailers to identify the number of contestable customers they supply. Previously, Synergy, the only retailer to supply both contestable and non-contestable customers, were only required to report on the total number of customers they supplied. The Authority has identified that there is an information asymmetry in the gas retail market now that Synergy has been licensed to supply gas in the supply areas that are the subject of the Gas Market Moratorium<sup>3</sup>. The Authority has addressed this issue by requiring Alinta Sales to report on the number of contestable customers it supplies in the affected supply areas.

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<sup>1</sup> Details of the review process and the report of the ECCC can be found on the Authority's web site: [http://www.era.wa.gov.au/3/596/51/200607\\_review\\_o.pm](http://www.era.wa.gov.au/3/596/51/200607_review_o.pm)

<sup>2</sup> National Energy Retail Performance Indicators – Steering Committee on National Regulatory Reporting Requirements, November 2006. This document is available on the Authority's web site: [http://www.era.wa.gov.au/2/281/51/regulatory\\_guid.pm](http://www.era.wa.gov.au/2/281/51/regulatory_guid.pm)

<sup>3</sup> Details of the Gas Market Moratorium can be found on the Office of Energy's web site: [http://www.energy.wa.gov.au/2/3177/64/gas\\_market\\_mora.pm](http://www.energy.wa.gov.au/2/3177/64/gas_market_mora.pm)

The Authority has also reviewed the performance reporting obligations in respect of gas distribution licences. The review has identified a number of opportunities to streamline the number of performance indicators and to align the definition of indicators that are common to both distribution and trading licences.

The amendments to the Manual in this Corrigenda fall into 3 categories:

- (1) Amendments to section 14.1 (Gas Trading Licence Performance Reporting Template) to align with the revised electricity retail performance reporting obligations following the publication of the 2008 Code.
- (2) Amendments to section 14.2 (Gas Distribution Licence Performance Reporting Template) to streamline the number of performance indicators and align the definition of indicators that are common to gas trading licences.
- (3) Moving the performance reporting obligations related to guaranteed service level payments into a new section. These obligations only apply to supply areas that are subject to the AlintaGas Networks Access Arrangement.

## Amendments to Section 14 of the Manual

### *Section 14.1: Performance Information - Trading Licensees*

- (1) Renumber indicator RA2 to RB1.
- (2) Renumber indicator RA3 to RB2.
- (3) Renumber indicator RA5 to RB3.
- (4) Renumber indicator RA6 to RB4.
- (5) Insert new indicator RA2 – total number of residential contestable customers
- (6) Insert new indicator RA4 – total number of residential contestable customers
- (7) Renumber indicators RB1-4 to RB5-8.
- (8) Renumber indicators RD1-10 to RC11-20.
- (9) Renumber indicators RE1-4 to RD1-4.
- (10) Renumber indicators RF1-5 to RE1-5.
- (11) Renumber indicators RG1-12 to RF1-12.

### *Section 14.2: Performance Information - Distribution Licensees*

- (1) Delete indicators DA2 and 3.
- (2) Insert new indicator DA2 – number of residential connections on the network.
- (3) Insert new indicator DA3 – number of non-residential connections on the network.

- (4) Insert new indicator DA4 – number of new residential connections on the network.
- (5) Insert new indicator DA5 – number of new non-residential connections on the network.
- (6) Insert new indicator DA6 – number of connections not established by the date agreed with the customer.
- (7) Renumber indicators DC1-7 to DG1-7.
- (8) Renumber indicator DD1 to DG8.
- (9) Delete indicator DD2.
- (10) Renumber indicators DE1-3 to DC1-3.
- (11) Delete indicators DF1-13.
- (12) Renumber indicators DG1-6 to DD7-12.
- (13) Renumber indicators DG7-9 to DD4-6.
- (14) Insert new indicator DD1 – connections that have experienced interruptions of more than 12 hours continuously.
- (15) Insert new indicator DD2 – connections that have been affected by 5 or more interruptions.
- (16) Insert new indicator DD3 – average percentage of time that gas has been supplied.
- (17) Insert new indicator DD13 – normalised SAIDI.
- (18) Insert new indicator DD1 – normalised SAIFI.
- (19) Insert new indicator DD14 – normalised CAIDI.
- (20) Renumber indicators DH1-5 to DF1-5.
- (21) Delete indicator DH6.
- (22) Renumber indicators DK1-8 to AA1-8 and move from section 14.2 to section 14.3.