

NOTICE

National Framework for Reporting Performance of Rural Water Suppliers

CALL FOR SUBMISSIONS ON PROPOSED LICENCE AMENDMENTS FOR TWO IRRIGATION COOPERATIVES

The Economic Regulation Authority is proposing to amend the licences of the South West Irrigation Management Cooperative (trading as Harvey Water) and Ord Irrigation Cooperative Ltd to require them to implement annual performance reporting.

The requirement is part of the National Reporting Framework of the National Water Initiative Agreement (NWI) which Western Australia signed in April 2006. Under the NWI Agreement, the signatories agreed to report benchmarking data on the pricing and service quality of urban and rural water utilities independently, publicly, and annually.

In WA, the licences of the four major urban utilities were amended in February 2007. Changes to the Harvey Water and the Ord Irrigation Co-operative Limited licences will require them to collect and provide performance data to the Authority, which acts as the data coordinator.

A reporting handbook has been developed to help rural water providers meet their reporting obligations. The handbook contains a set of performance indicators and related definitions to help the utilities develop/adjust their reporting systems. The [2006-07 rural reporting handbook](#) is available on the National Water Commission (NWC) web site, www.nwc.gov.au.

The rural reporting handbook is designed for providers that intake or extract four or more gegalitres of water a year. The indicator set in the document is under the headings of Customer Service, Environmental and Water Management, and Financial.

Interested parties are invited to comment on the detail of the proposed licence amendments. Copies of the Harvey Water and Ord Irrigation amended licences [OL31](#) and [OL37](#) can be obtained from the Authority's web site.

Submissions on the licence amendments are invited from all interested parties and must be received by **4.00pm 23 October 2007 WST**. Submissions should be in both written and electronic form and directed to:

Assistant Director Licensing
Economic Regulation Authority
Level 6 Governor Stirling Tower
197 St Georges Terrace
PERTH WA 6000

Email: wlicensing@era.wa.gov.au

Confidentiality

In general, all submissions from interested parties will be treated as in the public domain and placed on the Authority's web site. Where an interested party wishes to make a submission in confidence, it should clearly indicate the parts of the submission for which confidentiality is claimed, and specify in reasonable detail the basis upon which the claim is made. The receipt and publication of any submission on the Authority's web site shall not be taken as indicating that the Authority has knowledge, either actual or constructive, of the contents of a particular submission and, in particular, whether the submission in whole or in part contains information of a confidential nature and no duty of confidence will arise for the Authority in these circumstances.

For further information contact:

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LYNDON ROWE
CHAIRMAN

24 September 2007