

NOTICE

Western Power Corporation's Trouble Call Fault Management Plan Approved

(Under Electricity Transmission and Distribution Licences)

The Economic Regulation Authority has approved Western Power's *Trouble Call Fault Management Plan*, which is a condition of the corporation's Transmission and Distribution licences.

The Plan sets out a progressive program for a complete separation of the call centre functions of the wires business (Western Power) and the retailer (Synergy) in the State's South West Interconnected Distribution System. The Plan is considered commercially sensitive and is therefore not being made public. The approved date for full implementation is 1 April 2009.

Western Power is required to regularly report to the Authority its progress towards achieving the separation.

For further information contact:

General Enquiries

Mr Paul Kelly
Executive Director
Ph: 61 8 9213 1900
Fax: 61 8 9213 1999

Media Enquiries

Mr Paul Byrne
Byrne & Byrne Corporate Communications
Ph: 61 8 9385 9941
Mb: 0417 922 452

LYNDON ROWE
CHAIRMAN

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