

## NOTICE

### Electricity Performance Reporting

#### 2005/06 Annual Report – Code of Conduct (For the Supply of Electricity to Small Use Customers)

The Economic Regulation Authority has approved the publication of the 2005/06 Annual Report for the Code of Conduct (For the Supply of Electricity to Small Use Customers).

The report summarises and, where possible, benchmarks the data that has been provided to the Authority by electricity retailers and distributors in accordance with the record-keeping requirements of the *Code of Conduct (For the Supply of Electricity to Small Use Customers)*.

The report is in two parts. The first reports on the data provided to the Authority by electricity retailers and the second reports on the data provided by electricity distributors.

The objectives of the report are to:

- Summarise the data provided by the retailers and distributors.
- Benchmark, where possible, Western Australian electricity service performance against performance in other jurisdictions.

The data includes information on affordability and access to supply, customer complaints, service level payments, the establishment of customer connections and street light repairs. The report is available on the Authority's [web site](#).

The Authority published the Electricity Compliance Reporting Manual in January 2007. The Manual contains the existing reporting obligations contained in the Code and some additional performance reporting obligations<sup>1</sup> for retailers and distributors to enhance the level of benchmarking of Western Australian electricity service performance against that of other jurisdictions.

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<sup>1</sup> The additional reporting obligations are based on the Standing Committee on National Regulatory Reporting Requirements (SCONRRR) 2002 and 2006 reporting indicators for electricity distributors and retailers.

For further information contact:

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