

## IRRIGATORS -

1 July 2005 to 30 June 2006

|                            | No of Irrigation Connections | No non-potable water supply connections | Requests for water met 2 days before or 3 days after request | Total no of requests | Total no of accounts | No of accounts issued within 5 business days of end of month | Quality of water (Mg/L TDS)                     | Vol irrigation water supplied | Vol non-potable water supplied | Total no planned service interruptions | No of faulty customer meters replaced before the commencement of next watering period | Total no of faulty customer meters replaced |
|----------------------------|------------------------------|---|--|----------------------|----------------------|--|---|-------------------------------|--------------------------------|--|---|---|
|                            | #                            | #                                       | #  | #                    | #                    | #  |   | ML                            | ML                             | #                                      | #   | #   |
| Gascoyne Water Cooperative | 173                          | 26                                      | n/a  | n/a                  | 2,388                | 2,388  | <1000   | 3,709                         | 19                             | 14                                     | 1   | 1   |
| Ord Irrigation Cooperative | 129                          | 0                                       | 0  | 1,396                | 1,356                | 1,356  | <500  | 147,363                       | 0                              | 8                                      | 8   | 6   |
| Preston Valley Irrigation  | 65                           | 0                                       | 0  | 0                    | n/a                  | n/a  | 472   | 895,000                       | 0                              | 0                                      | n/a   | n/a   |
| SWIMCO Harvey Water        | 1,289                        | 238                                     | 459  | 8,246                | n/a                  | n/a  | Wellington >1100<br>Harvey <200<br>Waroona <200 | 59,706                        | 4,662                          | 3                                      | n/a   | n/a   |

|                            | No of notices issued providing 14 days notice of interruptions | Total no of emergency service interruptions | No of times customers notified within 6 hours of the emergency interruption | Written customer complaints | Written customer complaints resolved within 21 days | No of faults reported | No of faults repaired within 2 business days | No of urgent complaint calls | No of urgent complaint calls receiving a response within 2 hours |
|----------------------------|--|---|---|-----------------------------|---|-----------------------|--|------------------------------|--|
|                            | #  | #   | #   | #                           | #   | #                     | #  | #                            | #  |
| Gascoyne Water Cooperative | 14   | 26  | 26  | 0                           | 0   | 2                     | 2  | 0                            | 0  |
| Ord Irrigation Cooperative | 6  | 0   | 0   | 0                           | 0   | 0                     | 0  | 0                            | 0  |
| Preston Valley Irrigation  | 0  | 0   | 0   | 0                           | 0   | 1                     | 1  | 0                            | 0  |
| SWIMCO Harvey Water        | 312  | 0   | 0   | 3                           | 3   | 10                    | 10   | 1                            | 1  |

## WATER -

1 July 2005 to 30 June 2006

|                                    | No of water service connections | No of non residential connections | Vol water supplied | Length of water supply main | No of leaks or bursts | No of confirmed water pressure/flow fault reports | No of confirmed interruptions to drinking water services reports | No of planned interruptions |
|------------------------------------|---------------------------------|-----------------------------------|--------------------|-----------------------------|-----------------------|---|--|-----------------------------|
|                                    | #                               | #                                 | kL                 | kM                          | #                     | #   | #  | #                           |
| Shire of Denmark (non-potable)     | 203                             | 0                                 | 45,000             | 1,800                       | n/a                   | n/a   | n/a  | n/a                         |
| Shire of Northampton (non-potable) | 52                              | 3                                 | 49,254             | 18                          | n/a                   | n/a   | n/a  | n/a                         |
| Hammersley Iron                    | 2,402                           | 41                                | 3,089,554          | 106                         | 42                    | 0   | 1,233  | 976                         |
| Rottnest Island Authority          | 420                             | 68                                | 108,575 Kl         | 20                          | 3                     | 0   | 3  | 0                           |

|                                    | Total no emergency calls requiring a response | No emergency calls receiving a response within 1 hour | Written customer complaints | Written customer complaints resolved within 21 days | Energy cost to supply water | Energy cost to supply water |
|------------------------------------|---|---|-----------------------------|---|-----------------------------|-----------------------------|
|                                    | #   | #   | #                           | #   | \$                          | kWh                         |
| Shire of Denmark (non-potable)     | 1   | 1   | 0                           | 0   | 500                         | not provided                |
| Shire of Northampton (non-potable) | 8   | 6   | 0                           | 0   | 5,012                       | 31,792                      |
| Hammersley Iron                    | 0   | 0   | 0                           | -   | not provided                | not provided                |
| Rottnest Island Authority          | 0   | 0   | 0                           | n/a   | 135,930                     | 411,911                     |