

Review of the Gas Marketing Code of Conduct 2004

For the Economic Regulation Authority

Western Australia

Submission from the Consumers' Association of Western Australia, (Inc)

Regarding the Review of the Gas Marketing Code of Conduct, we recognise the need for Best Practice principles to be the basis as to Communicating with interested parties by Consultation between them as to pricing and reliability of supply and that issues such as risks to public health and safety are paramount.

Any proposed legal review would greatly assist interested parties in identifying any duplication with State and Commonwealth legislation and must be accessible and in a timely transparent manner for consideration before moving further and prior to any possibility of eliminating the code altogether.

Communication for Stakeholders must include Consumers, who are to be protected and consulted, with open publication of the review results.

What regulatory tools would be used by the Authority to monitor compliance? As on page 3 of the Principles paper it is stated, 'through annual audits, or other similar mechanisms ' leaves this issue open to down grading and is not advised.

What appeal mechanisms would be in place if required?

Does the Regulatory body have sufficient knowledge of the Gas Industry to call on.

Thank you for the opportunity to put in our Submission,



Rhonda Algaba

Vice-president, Consumers' Association of W.A. (Inc)