



Notice

10 July 2025

Electricity Code of Conduct review 2024

ECCC advice on ERA draft decision

On 4 July 2025, the Economic Regulation Authority received the Electricity Code Consultative Committee's (ECCC's) final advice on the [ERA's draft decision](#) to amend the *Code of Conduct for the Supply of Electricity to Small Use Customers 2022*. The ECCC consider the proposed amendments to be consistent with the recommendations in its 2024 review of the Code.

The ECCC received [six submissions](#) during public consultation on the draft decision in May 2025. Submissions represented a range of views from licensees – Alinta Energy, Synergy, Western Power – and from the Australian National University, the Economic Abuse Reference Group WA and the Expert Consumer Panel.

Overall, submissions were broadly in support of the ERA's draft decision. In response to stakeholder comments about making it easier for customers and retailers to understand the changes to the Life Support Equipment (LSE) provisions the ECCC advised the ERA to clarify terminology and provide guidance material in accessible formats on their website.

Next steps

The ERA is considering the ECCC's final advice while preparing its final decision on amendments to the Code. The final decision is anticipated for release in early September 2025 with amendments to the Code planned to commence on 1 January 2026.

Background

The ECCC is a statutory committee established by the ERA and provides advice on matters related to the Code. Under the *Electricity Industry Act 2004*, the ECCC reviews the Code every two years.

The Committee includes representatives from consumer groups, industry and government, with a non-voting Chair and Executive Officer. Member details are available on the ERA's [website](#).

Further information

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