



# Notice

31 January 2025

## Synergy

### Amendment to standard form contract

The Economic Regulation Authority has approved minor amendments to Synergy's [standard form contract](#) to update the office address and revise the acknowledgement of country.

A licensee that retails electricity to small use customers must have an ERA-approved standard form contract.<sup>1</sup>

Synergy holds electricity retail licence ERL1, which authorises it to sell electricity to customers on the South West Interconnected System.

Under the *Electricity Industry Act 2004*, the ERA must not approve a standard form contract if it considers that the contract does not meet the requirements of the *Electricity Industry (Customer Contracts) Regulations 2005*, or will be inconsistent with the Act or any other written law, or any term, condition or provision of the licence. The ERA is satisfied that Synergy's amended standard form contract meets these requirements.

#### Further information

##### General enquiries

Emma Forrest  
Ph: 08 6557 7900  
[info@erawa.com.au](mailto:info@erawa.com.au)

##### Media enquiries

Ph: +61 428 859 826  
[media@erawa.com.au](mailto:media@erawa.com.au)

---

<sup>1</sup> A 'small use customer' is a customer who consumes not more than 160 MWh of electricity per year